

HSC QUALITY ACCOUNT QUESTIONS

Total max document length 6 sides A4

- Use bullet points where possible
 - the response should give a clear, succinct summary of the key facts with examples where appropriate
 - information can be presented graphically (table, bar chart etc.)
1. What were the Quality Account priorities for the trust 2017/18 and what were the lessons learned?
 2. List the key priorities that are being considered for the 2018/19 Quality Account and why? (Specify any that are new and those that are carried forward).
 3. How will these positively impact on patient experience and outcomes?
 4. How are the appropriate approaches to prevention and demand management supported?
 5. How is the trust developing a high performing, engaged, and committed workforce?
 6. Which priorities 2018/19 address the 5 domains? Where a domain is not included are these being addressed by other initiatives?
 - Domain 1 - Preventing people from dying prematurely
 - Domain 2 - Enhancing quality of life for people with long-term conditions
 - Domain 3 - Helping people to recover from episodes of ill health or following injury
 - Domain 4 - Ensuring people have a positive experience of care
 - Domain 5 - Treating and caring for people in a safe environment and protecting them from avoidable harm